

~~SECRET//TK//NF~~

# Closure Recommendation Memorandum

<b>Case Number:</b> 20-0019-I	<b>Date of Entry:</b> 9/2/2020
<b>Primary Investigator:</b> [Redacted]	[Redacted] (b)(3)

**Allegation Information**

**Narrative:**  
 (U//~~FOUO~~) An OIG Employee noticed Subject, a Privileged user, was remotely logged on to her workstation upon arrival in the office one morning. A case was opened to determine if the Privileged User was logged into her workstation without cause.

**Last Investigative Step:**  
 (~~S//NF~~) [Redacted] provided a report providing the outcome of their investigation (b)(1)  
 (b)(3)

**Resolution:**  
 (U//~~FOUO~~) Unsubstantiated

**Case Closure Recommendation Justification**

**Additional Information:**  
 (~~S//NF~~) [Redacted] conducted an audit of SUBJECT's account activity on the date in question 20 July 2020. The audit revealed that (b)(1)  
 OIG employee contacted the help desk and her HelpNow ticket was subsequently escalated to SUBJECT's group for (b)(3)  
 resolution. Subject logged into the employee's workstation and performed the required actions to resolve the issue. However, he remained logged into the OIG employee's workstation despite disconnecting the remote access program on his end. The audit confirmed Subject's disconnection and concluded that his activity showed "no obvious concerns".

(U//~~FOUO~~) Recommend case closure with no further action required based on lack of evidence of impropriety and the Subject's activity being consistent with resolving the OIG employee's help ticket.

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