AMENDMENT OF SOLICITATION/I	MODIFICATION OF CONT	RACT 1	CONTRACT ID CODE		PAGE OF PAGES
		4. REQUISITION/PURCHASE REQ. NO. 5. PROJECT NO. (If applicable)		1 65	
2. AMENDMENT/MODIFICATION NO. P00011	3. EFFECTIVE DATE 10/16/2020				(іт арріісаріе)
6. ISSUED BY CODE		7. ADMINISTERED BY (If of	her than Item 6)	CODE	
NRO 14675 Lee Road Chantilly, VA 20151-1715		See Block 6			
8. NAME AND ADDRESS OF CONTRACTOR (No., street, cou	nty, State and ZIP Code)	(X	9A. AMENDMENT OF	SOLICITATION NO.	
MCKINSEY & COMPANY, INC. WA WASHINGTON, DC 20036	SHINGTON D.C.		98. DATED (SEE ITEM 10A. MODIFICATION (NRO000-17-(10B. DATED (SEE ITEM	DF CONTRACT/ORDE	ER NO.
CODE	EACH ITY CODE		02/24/2017		
CODE	FACILITY CODE				
☐The above numbered solicitation is amended as set forth in Ite	11. THIS ITEM ONLY APPLIES TO				
Offers must acknowledge receipt of this amendment prior to the h (a) By completing Items 8 and 15, and returning submitted; or (c) By separate letter or telegram which includes a r AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS amendment you desire to change an offer already submitted, suc	our and date specified in the solicitatio copies of the amendment; (b) By ac eference to the solicitation and amend B PRIOR TO THE HOUR AND DATE S	n or as amended, by one of the knowledging receipt of this ame ment numbers. FAILURE OF YO PECIFIED MAY RESULT IN RE	following methods: ndment on each copy of the DUR ACKNOWLEDGEMEN' EJECTION OF YOUR OFFE	T TO BE RECEIVED R. If by virtue of this	5
amendment, and is received prior to the opening hour and date space. 12. Accounting and Appropriation Data (If required)					
See Addenda					
13	I. THIS ITEM ONLY APPLIES TO MOI IT MODIFIES THE CONTRACT/ORI				
(X) A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (S)				R NO. IN ITEM 10A.	
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MOD appropriation data, etc.) SET FORTH IN ITEM 14, PURSUA	NT TO THE AUTHORITY OF FAR 43.		nges in paying office,		
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INT FAR43.103(a) Mutual Agreement of Both Parties	O PURSUANT TO AUTHORITY OF:				
D. OTHER (Specify type of modification and authority)					
E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this	s document and return 1 c	opies to the issuing office.			
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized b	y UCF section headings, including soli	citation/contract subject matter v	vhere feasible.)		
See Page 2					
Except as provided herein, all terms and conditions of the document	referenced in Item 9A or 10A, as hereto				
15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF	CONTRACTING OFFICER	(Type or print)	/1_ \ / 6
		Contrac	ting Officer		(b)(3
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF A	MERICA	16C. I	DATE SIGNED
(Signature of person authorized to sign)		/Signature	of Contracting Officer)		
NSN 7540-01-152-8070 PREVIOUS EDITION UNUSABLE		N. W. M.		STANDARD FORM 30 Prescribed by GSA FAR (48 CFR) 53.243	•
			•	1 / 11 (TO OI IV) 00.240	

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Block 14 Continuation

- 1. (U) The purpose of this modification is to:
 - a. (U) Update the Government Points of Contact
 - b. (U) Change the contract period of performance; this includes extension of CLIN(s) 0001AB at no additional cost to the Government.
 - c. (U) Update clauses
- 2. (U) The total contract value hereby remains unchanged.
- 3. (U) As a result, the contract is modified as follows:
- (U) The period of performance is modified as follows:

CLIN	FROM	ТО
0001	02/24/2017 - 10/31/2020	02/24/2017 - 06/01/2021
0001AB	11/01/2018 - 10/31/2020	11/01/2018 - 06/01/2021

- (U) As a result of these changes the overall period of performance is extended to a new end date of 06/01/2021.
- (U) Government Points of Contact have changed as follows:

Action	Title	Name	Phone Number
Add	Contract Support		
	Assistant (CSA)		

(b)(3)

(U) With this modification, contract clauses are modified as follows:

Action	Number	Title
Updated	System	(U) GOVERNMENT POINTS OF CONTACT
Text		

- 4. (U) Total contract funding hereby remains unchanged.
- 5. (U) This conformed copy of the contract supersedes all prior versions. Unless specifically addressed in this modification, all terms and conditions of the contract remain unchanged and in full force and effect.

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1 (U) Type of Contract and Total Contract Value

(U/ /FOUO)	The total current contract value is				(b (b
All tables in	this clause containing CLIN element values and totals a	re classifie	d as(U// FOU	(O).	(12
	001, as identified in this contract and in the total estimated der the Federal Acquisition Regulations (FAR) 16.202.	ted amounts	s set forth be	low, is FFI	' as
Description	Base Support				
Firm Fixed	Price				(b)
Total					(b)
••••••		Quantity	Unit Price	Units	Total
0001AA	Establish and implement COMM Customer Service Framework and deliver training; Baseline and continually assess, measure, analyze, and improve COMM customer service.				(b)
0001AB	Assess and enhance COMM Customer Service Framework and training; Assess, measure, analyze, and improve COMM customer service.				
0001AC (OPTION)	Option 2 - Assess and enhance COMM Customer Service Framework and training; Assess, measure, analyze, and improve COMM customer service				
(U) The tota	l value of Contract Line Item 0001, and any modification	ons thereto	are shown be	elow:	
	Firm Fix	ed Price			Total
BASIC					(b)
P00006					(b)
P00009	I				
` '	002, as identified in this contract and in the total estimated in the contract and in the contract	ted amounts	s set forth be	low, is FFF	as as
lescribed un	der the Federal Acquisition Regulations (FAR) 16.202.				
Description	COMM PMR Process Improvements				
Firm Fixed	Price				(b)
Total					(b)
		Quantity	Unit Price	Units	Total

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Objective 3: Conduct "hot-wash" of new PMR process.

Objective 2: Conduct reviews and present PMRs

0002AB

0002AC

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(U) The total value of Contract Line Item 0002, and any modifications thereto are shown below:

	Firm Fixed Price	Total
P00010		(b)(3)
		(b)(4)

2 (U) Statement of Work

(U) The Government's Statement of Work listed below is incorporated by reference and made part of this contract as Attachment 01 as listed in the Incorporation of Attachments and Exhibits clause:

The following table in this clause is classified as (U).

Statements of Work Title Date
(U) xFocus SOW 05/09/2017

3 N52.211-006 (U) Contract Period of Performance (SEP 2003)

(U) (a) Period of Performance: The period of performance of this contract shall be:

The following table is classified as (U).

CLIN	Start Date	Completion Date
0001AA	02/24/2017	10/31/2018
0001AB	11/01/2018	06/01/2021
0001AC (Option)	11/01/2019	10/31/2020
0002AA	02/18/2020	05/22/2020
0002AB	02/18/2020	05/22/2020
0002AC	02/18/2020	05/22/2020

(U) (b) The principal place of performance under this contract shall be the **Contractor's** facility located at: 1200 19th Street NW, Suite 1000 Washington, DC 20036

(U) (c) The contractor shall immediately notify the Contracting Officer in writing when they encounter difficulty meeting performance requirements or anticipate difficulty in complying with the contract delivery schedule. This notification shall be informational in character; this provision shall not be construed as a waiver by the Government of any delivery schedule for any rights or remedies provided by law or under this contract.

4 (U) GOVERNMENT POINTS OF CONTACT

The following table in this clause is classified as (U).

Title Contracting Officer COTR	Name Phone Number	(b)(3)
D00011	Dama 4 of CE	

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Title Name Phone Number
Contract Support Assistant (CSA)

(b)(3)

5 (U) Accounting and Appropriation Data

Contract Doc	CLIN	RCA#	RCA ACTNG#	BLI	FY	ВОС	PO Line	Dollars Obligated	
BASIC	0001AA				16		1		(b)(3)
BASIC	0001AA				16		2		(b)(4)
						ta	ıl:		
P00002	0001AA				16		3		
						ta	ıl:		
P00003	0001AA				17		4		
P00003	0001AA				17		5		
						ta	ıl:		
P00006	0001AB				18		6		
						ta	ıl:		
P00007	0001AB				18		7		
						ta	ıl:		
P00008	0001AB				18		8		
						ta	ıl:		
P00010	0001AB				19		9		
P00010	0002AA				19		11		
P00010	0002AA				20		13		
P00010	0002AB				20		12		
P00010	0002AC				20		14		
P00010	0002AC				19		10		
						Subtota	d:		
						Total:			

6 (U) CLIN Obligation and Value Summary

The following table in this clause is classified as (U//FOUO).

SUMMARY TOTAL OBLIGATED AND TOTAL VALUE BY CLIN					
CLIN	Dollars Obligated	Total CLIN Value			
0001AA					
0001AB					

(b)(3)

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SUMMARY TOTAL OBLIGATED AND TOTAL VALUE BY CLIN					
CLIN	Dollars Obligated	Total CLIN Value			
0001					
0002AA					
0002AB					
0002AC					
0002					
Total:					

(b)(3) (b)(4)

7 (U) Payment Will Be Made By

(b)(3)

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