

2020 IC Employee Climate Survey
Item Results - NRO
"Do Not Knows" Included

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total
1. The people I work with cooperate to get the job done.	54.2%	36.9%	4.8%	1.9%	2.1%	100.0%
2. I have enough information to do my job well.	32.3%	48.6%	10.5%	6.4%	2.2%	100.0%
3. I am given a real opportunity to improve my skills in my organization.	42.7%	40.1%	10.1%	4.1%	3.1%	100.0%
4. I feel encouraged to come up with new and better ways of doing things.	41.5%	39.2%	10.9%	4.7%	3.7%	100.0%
5. I am constantly looking for ways to do my job better.	49.4%	43.4%	5.6%	0.6%	1.0%	100.0%
6. My work gives me a feeling of personal accomplishment.	44.9%	38.2%	9.8%	4.6%	2.6%	100.0%
7. I like the kind of work I do.	46.3%	38.1%	10.4%	3.5%	1.7%	100.0%
8. I know what is expected of me on the job.	39.6%	44.4%	9.2%	4.9%	1.9%	100.0%
9. I have trust and confidence in my supervisor.	59.0%	25.6%	7.5%	3.0%	4.9%	100.0%
10. I recommend my organization as a good place to work.	53.2%	33.1%	9.6%	2.3%	1.7%	100.0%
11. When needed, I am willing to put in the extra effort to get a job done.	81.9%	14.7%	1.0%	0.0%	2.3%	99.8%

Item	Very Good	Good	Fair	Poor	Very Poor	Total
12. Overall, how good a job do you feel is being done by your immediate supervisor?	63.2%	24.0%	8.3%	2.7%	1.8%	100.0%

Item	Very Good	Good	Fair	Poor	Very Poor	Do Not Know	Total
13. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	53.5%	30.4%	9.1%	2.5%	2.1%	2.4%	100.0%

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Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know	Total
14. My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.	44.7%	42.3%	7.3%	2.7%	1.5%	1.5%	100.0%
15. My work unit is able to recruit people with the right skills.	26.6%	38.2%	17.1%	10.6%	2.9%	4.7%	100.0%
16. The skill level in my work unit has improved in the past year.	28.1%	34.0%	18.5%	6.2%	2.0%	11.1%	100.0%
17. I know how my work relates to the agency's goals and priorities.	56.2%	36.8%	4.2%	1.3%	0.9%	0.6%	100.0%
18. The work I do is important.	65.0%	27.6%	4.4%	1.7%	0.6%	0.6%	100.0%
19. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	54.5%	35.9%	5.5%	2.7%	1.1%	0.3%	100.0%
20. I have sufficient resources (for example, people, materials, budget) to get my job done.	24.8%	40.5%	12.6%	14.5%	6.4%	1.1%	100.0%
21. Supervisors in my work unit support employee development.	60.0%	30.7%	5.4%	2.2%	0.8%	0.9%	100.0%
22. My talents are used well in the workplace.	41.9%	38.6%	10.3%	6.2%	2.4%	0.5%	100.0%
23. My training needs are assessed.	31.8%	35.2%	18.8%	9.4%	3.0%	1.8%	100.0%
24. Employees in my work unit share job knowledge with each other.	50.4%	39.8%	5.5%	2.4%	1.1%	0.8%	100.0%
25. My agency is successful at accomplishing its mission.	57.2%	37.0%	3.4%	0.7%	0.2%	1.4%	100.0%

Item	Very Good	Good	Fair	Poor	Very Poor	Total
26. How would you rate the overall quality of work done by your work unit?	58.0%	34.3%	6.1%	1.1%	0.6%	100.0%

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Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know	Total
27. Promotions in my work unit are based on merit.	23.9%	27.1%	17.8%	6.0%	3.4%	21.8%	100.0%
28. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.	14.9%	27.9%	18.6%	8.2%	3.7%	26.7%	100.0%
29. Employees are recognized for providing high quality products and services.	42.1%	38.7%	9.0%	3.7%	2.2%	4.3%	100.0%
30. Creativity and innovation are rewarded.	34.5%	34.0%	15.2%	4.9%	4.0%	7.3%	100.0%
31. My supervisor provides me with constructive suggestions to improve my job performance.	37.0%	34.4%	15.1%	5.5%	2.9%	5.0%	100.0%

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total
32. In the last six months, my supervisor has talked with me about my performance.	34.7%	38.5%	14.1%	8.0%	4.6%	100.0%

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	No Basis To Judge	Total
33. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (e.g., Fully Successful, Outstanding).	25.9%	30.4%	15.3%	6.4%	4.0%	17.9%	100.0%

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know	Total
34. I am held accountable for achieving results.	46.4%	41.6%	7.8%	1.4%	0.7%	2.1%	100.0%
35. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	56.4%	28.4%	5.5%	1.8%	1.8%	6.1%	100.0%
36. In my work unit, differences in performance are recognized in a meaningful way.	26.5%	33.4%	17.3%	7.2%	3.2%	12.4%	100.0%
37. Pay raises depend on how well employees perform their jobs.	11.9%	17.1%	23.9%	8.8%	5.6%	32.7%	100.0%
38. Awards in my work unit depend on how well employees perform their jobs.	28.9%	34.7%	15.3%	5.5%	3.0%	12.6%	100.0%

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39. My performance appraisal is a fair reflection of my performance.	34.6%	34.7%	11.4%	3.3%	1.5%	14.5%	100.0%
40. Discussions with my supervisor about my performance are worthwhile.	39.6%	34.1%	13.4%	4.5%	2.5%	6.0%	100.0%
41. Supervisors work well with employees of different backgrounds.	56.8%	32.6%	4.8%	1.9%	0.9%	2.9%	100.0%
42. My supervisor is committed to a workforce representative of all segments of society.	56.1%	29.9%	5.7%	1.1%	1.1%	6.0%	100.0%
43. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	49.2%	30.7%	7.1%	1.8%	1.3%	9.8%	100.0%
44. My supervisor supports my need to balance work and other life issues.	72.7%	19.1%	4.8%	1.4%	1.1%	0.8%	100.0%
45. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	51.6%	27.9%	7.2%	2.9%	2.3%	8.2%	100.0%
46. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veteran' preference requirements) are not tolerated.	55.8%	28.4%	4.9%	0.8%	1.1%	9.0%	100.0%
47. I believe the results of the survey will be used to make my agency a better place to work.	28.2%	38.6%	16.9%	6.2%	3.2%	6.8%	100.0%
48. I have a high level of respect for my organization's senior leaders.	54.0%	32.3%	8.0%	2.5%	2.0%	1.3%	100.0%
49. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	44.2%	33.6%	12.5%	4.6%	2.5%	2.6%	100.0%
50. Managers review and evaluate the organization's progress toward meeting its goals and objectives.	44.4%	40.2%	7.9%	3.1%	1.5%	2.9%	100.0%
51. Employees are protected from health and safety hazards on the job.	59.5%	32.2%	4.9%	1.9%	1.0%	0.6%	100.0%
52. Employees have a feeling of personal empowerment with respect to work processes.	37.9%	35.9%	13.4%	6.7%	3.1%	3.1%	100.0%
53. My workload is reasonable.	33.2%	42.9%	11.3%	9.4%	2.8%	0.6%	100.0%
54. Managers communicate the goals and priorities of the organization.	44.9%	37.7%	9.0%	4.7%	2.0%	1.7%	100.0%
55. My organization has prepared employees for potential security threats.	42.1%	42.0%	7.8%	3.3%	1.3%	3.5%	100.0%

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56. My supervisor provides me with opportunities to demonstrate my leadership skills.	66.7%	21.1%	6.7%	3.1%	1.7%	0.7%	100.0%
57. My supervisor listens to what I have to say.	70.0%	20.7%	5.0%	2.3%	1.2%	0.8%	100.0%
58. My supervisor treats me with respect.	73.3%	19.5%	3.9%	1.6%	1.1%	0.6%	100.0%
59. My organization's senior leaders maintain high standards of honesty and integrity.	54.6%	29.5%	8.4%	1.3%	1.7%	4.5%	100.0%
60. Managers promote communication among different work units (for example, about projects, goals, needed resources).	46.8%	34.5%	8.8%	5.5%	2.4%	2.0%	100.0%
61. Managers support collaboration across work units to accomplish work objectives.	50.6%	33.9%	7.6%	3.9%	2.1%	1.8%	100.0%

Item	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total
62. How satisfied are you with the information you receive from management on what's going on in your organization?	39.1%	45.6%	10.3%	3.4%	1.6%	100.0%
63. How satisfied are you with your involvement in decisions that affect your work?	31.2%	46.8%	12.3%	6.7%	3.0%	100.0%
64. How satisfied are you with your opportunity to get a better job in your organization?	26.0%	37.9%	26.0%	7.4%	2.8%	100.0%
65. How satisfied are you with the recognition you receive for doing a good job?	33.5%	39.7%	17.1%	6.6%	3.1%	100.0%
66. How satisfied are you with the policies and practices of your senior leaders?	35.2%	44.8%	14.6%	3.1%	2.3%	100.0%
67. How satisfied are you with the training you receive for your present job?	29.8%	40.4%	19.6%	7.2%	3.0%	100.0%
68. Considering everything, how satisfied are you with your job?	40.1%	41.9%	10.8%	4.7%	2.4%	100.0%
69. Considering everything, how satisfied are you with your pay?	29.4%	49.2%	15.5%	4.3%	1.5%	100.0%
70. Considering everything, how satisfied are you with your organization?	44.5%	40.8%	9.6%	3.6%	1.5%	100.0%

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total
71. I feel a sense of community (i.e., shared mission and values) with other employees across the IC.	27.3%	47.3%	16.8%	6.5%	2.1%	100.0%

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72. Our mission depends on IC agencies and components sharing knowledge and collaborating.	45.8%	44.7%	7.7%	1.1%	0.8%	100.0%
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Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total
73. I have the opportunity to work directly with members of other IC agencies or components when necessary.	39.1%	54.1%	6.1%	0.6%	0.1%	100.0%
74. My work products are improved when I can collaborate with colleagues from other IC agencies or components.	39.7%	46.0%	13.5%	0.7%	0.0%	100.0%

Item	Very Easy	Easy	Neither Easy Nor Difficult	Difficult	Very Difficult	Total
75. How easy or difficult is it for you to share knowledge and collaborate on work-related matters with members of the IC who are outside your own IC agency or component?	12.9%	35.2%	40.6%	10.1%	1.3%	100.0%

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total
JDA 1. My Joint Duty qualifying experience increased my understanding of the importance of intelligence integration.	51.9%	39.6%	5.8%	1.5%	1.3%	100.0%
JDA 2. As a result of my Joint Duty qualifying experience, I feel a stronger sense of community with employees across the IC.	42.9%	41.4%	11.6%	2.3%	1.9%	100.0%

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Total
O1. I am treated respectfully without regard to my race, gender, age, disability status, sexual orientation, or cultural background.	-	-	-	-	-	-

Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know	Total
O2. My work unit is able to retain people with the right skills.	24.8%	38.5%	17.2%	10.3%	4.4%	4.7%	100.0%
O3. My supervisor sets and revises my performance objectives as needed during the performance cycle.	26.0%	32.7%	15.7%	8.4%	3.9%	13.3%	100.0%

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Item	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know	Total
O4. My leadership encourages and respects alternative points of view and recommendations.	42.5%	33.3%	11.3%	3.9%	2.6%	6.3%	100.0%
O5. My supervisor emphasizes collaboration and information sharing with other IC agencies or components.	-	-	-	-	-	-	-

Item	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total
O6. Considering everything, how satisfied are you with your total compensation (salary, bonus, benefits, etc.)?	-	-	-	-	-	-

Item	Much More	Somewhat More	The Same	Somewhat Less	Much Less	Total
O7. In comparison with people in similar jobs in the private sector, I feel my total compensation (salary, bonus, benefits, etc.) is...	-	-	-	-	-	-