



## Chief Master Sergeant Michelle R. Jackson

### Senior Enlisted Leader, NRO

Chief Master Sergeant Michelle R. Jackson is the Senior Enlisted Leader, National Reconnaissance Office, Chantilly, Virginia, representing the highest level of enlisted leadership. The National Reconnaissance Office is responsible to the Secretary of Defense and Director of National Intelligence for research, development, acquisition, launch and operation of overhead reconnaissance capabilities providing the foundation for global situational awareness and responses to the nation's toughest intelligence challenges. Chief Jackson is the principal advisor to the Director, Deputy Director and Senior Staff on all matters of military readiness, workforce utilization, professional development and mission effectiveness of the organization's joint enlisted personnel assigned at

numerous locations across the globe.

Chief Jackson enlisted in the Air Force in September 1994. She graduated from the information management apprentice course at Keesler AFB, MS., in January 1995. Her background includes various duties in information management, knowledge operations and communications at wing, major-command, air staff and joint duty levels. Her assignments include bases in Mississippi, Virginia, District of Columbia, Ohio, Texas and overseas locations in Germany, Republic of South Korea and Hawaii. She has deployed in support of Operations JOINT GUARD/JOINT FORGE and ENDURING FREEDOM/IRAQI FREEDOM.

Prior to assuming her current position, she served at the Air Forces largest technical training wing as the Command Chief Master Sergeant, 82d Training Wing, Sheppard AFB, Texas.

### EDUCATION

- 1999 Airman Leadership School, Kapuan Air Station, Germany
- 2005 Associate of Applied Science, Information Resources Management, Community College of the Air Force
- 2005 Noncommissioned Officer Academy, Gunter Air Base, AL
- 2009 U.S. Senior Noncommissioned Officer Academy, Gunter Air Base, AL
- 2009 Senior Enlisted Joint Professional Military Education Course I, Correspondence Course
- 2009 Associate of Applied Science, Occupational Education, Wayland Baptist University
- 2009 Bachelor of Science, Business Administration and Management, Wayland Baptist University
- 2011 Professional Manager Certification, Community College of the Air Force
- 2014 Command Chief Master Sergeant Training Course, San Antonio, TX
- 2015 Leadership Enhancement/Development Program, Greensboro, N.C.
- 2016 Senior Enlisted Legal Orientation, Maxwell Air Force Base, AL
- 2016 Air Force Smart Operations 21st Century, Executive Leaders Course, University of Tennessee
- 2016 Graduate Certificate, Human Resources Management, Columbia Southern University
- 2016 Master of Business Administration, Human Resources Management, Columbia Southern University
- 2018 Senior Enlisted Joint Professional Military Education Course II, Joint Forces Staff College/Correspondence
- 2019 Keystone Command Senior Enlisted Leader Course, National Defense University
- 2019 Middle East and South Asia Seminar, Alfred L. Freed Associates, Washington, D.C.

### ASSIGNMENTS

1. September 1994 - October 1994, Student, Basic Military Training, Lackland AFB, Texas
2. October 1994 - January 1995, Student, Technical Training School, Keesler AFB, Miss.



### **ASSIGNMENTS (CONTINUED)**

3. February 1995 – July 2001, NCOIC, Executive Services and Workgroup Management Headquarters U.S. Air Forces in Europe Inspector General, Ramstein AB, Germany (February 1998 - July 1998, Protocol NCO, Combined Air Operations Center, Headquarters 5th Allied Tactical Air Force, Aeroporto Tommaso Dal Molin, Vicenza, Italy)
4. August 2001 - August 2002, NCOIC, Commanders Support Staff, 51st Mission Support Squadron, Osan AB, Republic of Korea
5. September 2002 - August 2005, Command Chief Executive Assistant, Pacific Air Force, Headquarters PACAF, Hickam AFB, Hawaii
6. September 2005 - August 2007, Enlisted Programs Manager and Command Chief Executive Assistant, Air Combat Command, Langley AFB, VA. (September 2006 - January 2007, Superintendent, Command Staff, 379th Expeditionary Mission Support Group, Al Udeid Air Base, Qatar)
7. August 2007 - August 2009, Executive Assistant to the Chief Master Sergeant of the Air Force, Headquarters Air Force, the Pentagon, Washington, D.C.
8. August 2009 - July 2012, Directorate Superintendent Headquarters ACC Command Staff, Joint Base Langley-Eustis, Va.
9. July 2012 - December 2015, Senior Enlisted Leader, Washington Area Communications Command & Air Force Senior Enlisted Advisor, White House Communications Agency, Joint Base Anacostia-Bolling, Washington, D.C.
10. December 2015 – June 2017, Command Chief Master Sergeant, National Air and Space Intelligence Center, Wright-Patterson AFB, Ohio
11. June 2017 – May 2019, Command Chief Master Sergeant, 82nd Training Wing, Sheppard AFB, Texas
12. May 2019 – present, Senior Enlisted Leader, National Reconnaissance Office, Chantilly, Va.

### **MAJOR AWARDS AND DECORATIONS**

Legion of Merit with one oak leaf cluster  
Defense Meritorious Service Medal  
Meritorious Service Medal with four oak leaf clusters  
Air Force Commendation Medal with one oak leaf cluster  
Joint Service Achievement Medal  
Air Force Achievement Medal with one oak leaf cluster

### **EFFECTIVE DATE OF PROMOTION**

Chief Master Sergeant April 2013

(Current as of May 2020)