



NRO Operations Squa	адуон
(U) Have an anomaly on an S-band capable satellite? Who you gonna call?	(b)(3)
(U) Call the NRO Operations Squadron (NOPS) at Schriever AFB, Colorado, the single unified interface Force Satellite Control Network (AFSCN). The AFSCN is a network of tracking stations around the work support the CORONA reconnaissance satellite program. It is capable of communicating with any sate time of day Air Force Space the AFSCN for NRO, DoD, NASA, and other users.	orld, originally built to
- (S//TK)	(b)(1)
	(b)(3)
(U	(b)(3
(2)(TK)	(b)(1)
	(b)(3)
4S//TK	(b)(1)
	(b)(1) ³ (b)(3)
(U//FOUQ) For more about NOPS, check out the <u>NOPS website</u> on the Byeway.	<u> </u>
(U) Although NOPS performs on-orbit functions 24/7 for the NRO, contacting S-band capable satellite what makes NOPS the "911 for the NRO." Got an anomaly? Call 911	es during anomalies is (b)(3
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(U) This is it: The new Recon!



- (U) This is the first running of the new and improved Recon, NRO's on-line newsletter.
- (U) Improved features include:
- enhanced print capability, which allows users to print individual articles or an entire issue;
- greater reader-editor interaction. Submit the names of award recipients, answer the question & tune in to later issues to see what readers think, and rate the usefulness of articles.
- a synopsis feature, which gives readers an overview of the entire issue. To see this, click on "synopsis" in the right hand column.
- aider availability due to residence on a CWAN server (see more on this issue in later paragraph).
- (U) Because the new Recon resides on the CWAN, links to certain websites and the Recon Supplement will be available only to users with GWAN access. To see previous Recon issues, go to the Recon Supplement (GWAN only).

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- (U) Public Service Recognition Week is a nationally-recognized annual event. It is scheduled for May 2 5 on the National Mall in Washington, DC. Although this event usually occurs May 9-12, this year it will run a week earlier due to scheduling conflicts on the mall. This is the 15th year that the Department of Defense has featured field displays on its personnel, programs and equipment at local installations. The exhibits drew a crowd of approximately 40,000 last year.
- (U) This year, Public Service Recognition Week will honor the sacrifices of the public servants who have given their lives fighting terrorism, those who continue to guard against and fight terrorism around the world, and those supporting ration Iraqi Freedom.
- (U) The Office of Corporate Communications is seeking volunteers to work the NRO exhibit inside the D<u>oD tent. A meeting</u> is scheduled for Apr. 7 at 1 pm at Westfields in room 22G06B. If you are interested in assisting, please call

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(U) DNRO/USecAF Peter B. Teets is pleased to annou	nce the selection of the following individuals for promotion to the rank
of Senior Master Sergeant, United States Air Force:	

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(U) Congratulations!!

(U) Civilian (Non-technical):

(U) Civilian (Technical):

(U) Senior Civilian:



(U) Congratulations to 2002 NRO Employees of the Year

(U) The Employee of the Year program recognizes eligible NRO employees for their outstanding and well-rounded performances during the nomination period through leadership, job performance in their primary duties, community involvement and self-improvement.

(U) Congratulations to the following emplyees for being selected as NRO Employees of the Year for 2002.

(S//TK) Junior Enlisted:

(U) Middle Enlisted:

(U) Senior Enlisted:

(U) Company Grade Officer:

(U) Field Grade Officer



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http://www.cwan.npa.gov/s recon/application/print.asp?issue id=44

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) RADM Rand Fisher is awarded the Dr. Joseph V. Charyk Award



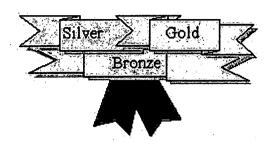
- (U) Rear Admiral Rand H. Fisher, Director, Communications Systems Acquisition and Operations Directorate, was awarded the Dr. Joseph V. Charyk Award for 2003 at the 44th Annual Goddard Memorial Dinner.
- (U) RADM Fisher is being recognized for exemplary dedication as the catalyst transforming our global information infrastructure by forging strong partnerships among the Intelligence Community, the Department of Defense and civil agencies.
- (U) Under his leadership, these agencies have realized unprecedented connectivity interoperability and unsurpassed global situational awareness, which will support military operations and national intelligence needs well into the 21st century.
- (U) The Dr. Joseph V. Charyk Award was established in 1999 to annually recognize an individual in, or supporting, the National Reconnaissance Office, who has made an

outstanding personal contribution to the national intelligence space program. The contributions may be in support of the NRO's mission to meet military operations or national intelligence needs and may include science, engineering, research and development, program, management operations and/or support.

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(U)	NRO	Bronz	ze, Silv	er, an	d Gold	i Medai	recipients
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2003.	NKO employees awarded medals l
(U) Meritorious Medal:	•
ROM	
KOM	
DDMS/OSO	
DDMS/OSO	
СОММ	
AS&T	
OHR (<u>U)</u> Superior Medal:	
DDSE	
IMINT	
IMINT	
(U) Distinguished Medal:	
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) Got a favorite recipe? Want a unique cookbook?



- (U) Support your local Honor Guard Team by ordering an NRO Cookbook. Pre-order your copies of this unique cookbook: \$7 per book or at a discount of 3 for \$20.
- (U) Hurry! Recipes must be submitted TODAY Apr. 4. 150 of "The Best" recipes will be selected for publishing, and announced on Apr. 11.
- (U) The cookbook is to be available in Summer '03.

(U)	To order a cookbook or get more information, contact	1 a	(sec)
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Toastmasters is here at the NRO. The new chapter is now open!



- (U) Your success in business is based on how effective you are. Through participation in the Toastmasters Communication and Leadership program, people learn to effectively speak, conduct a meeting, manage a team, lead, delegate, and motivate.
- (U) How would your life improve if you could do each of these things just a little bit better?
- (U) Come to NRO Toastmasters and find out how the Toastmasters program can help you reach your goals. Toastmasters is a self-paced program dedicated to the needs of the individual. (The organization benefits, too. An organization's success depends on communication. Communication can determine how an organization is represented to it's customers.)

U) I	All personne	I are invited to visit a	Toastmasters meeting	: Thursdays from	12-1 PM in 4BD01A.
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(U) For more information, contac	t at	0		at	
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(U) We are looking forward to having you visit Toastmasters... you'll be glad you did!

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(U) The 2003 NRO Organizational Climate Survey is coming to a desktop near you Apr. 7-21. Please plan to participate! Your participation is important because it provides leadership and management with valuable information on different aspects of the organizational climate.

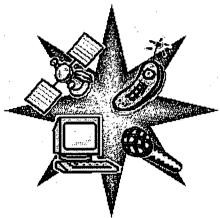
(U//FOUO) The NRO Board of Directors (BOD) takes the survey seriously and devotes a lot of time and effort towards addressing specific issues and concerns brought forth by the survey results. The NRO has undertaken numerous initiatives based largely on past and present survey data and candid employee feedback. These initiatives and their impact includes:

- · Creation of an NRO-wide Training Council to develop approaches to providing one-stop shopping for training information and registration.
- · Establishment of a training policy regarding contractor access to NRO training resources.
- · Revision of the NRO Awards Program to align with NRO core values.
- · Development of a new leadership competency model and update of functional competency models to guide development of employees to meet mission needs.
- · Web site improvements to provide employees better access to developmental opportunities.
- · Facilities upgrades addressing such issues as space, climate control, maintenance, and services, to improve the quality of
- · Improvements in physical security to include policy and procedures to ensure the safety of all employees.
- · Strengthening of the NRO Communications Council to improve corporate communication mechanisms to better disseminate strategic information to the workforce.
- (U) These initiatives have resulted in measurable increases in workforce perceptions across the organization in the areas of employee development, performance recognition, tools and information infrastructure, diversity, and training.
- (U) We know that the NRO's mission depends on a healthy organizational climate for you, the workforce. Therefore, please take the time to voice your concerns so that NRO's leadership can focus both policy and management changes to improve government employee and contractor satisfaction, involvement, and productivity.

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(U) For further	r information abo	ut the Climate Sui	rvey, please c	ontac		Office of Strategic Planning, a	(b)(3

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U) VIRTUAL SECURITY: Employing technology to locate and mitigate technological risks



- (U) Now, more than ever, with military action underway and ever-looming terrorism threats, it is critical for all NRO personnel to protect NRO information and other assets. Virtual security is one way to do that.
- (U) You've probably heard of "virtual reality," the modern technology that achieves environments that seem real. But have you heard of virtual security? Virtual security is the concept of attaining a more secure environment by using new technologies as security tools. Virtual security takes physical security measures to a new level.
- (U) Virtual security can be thought of as expanding our security posture from "concentric rings" of protection to "concentric spheres" of protection. The concentric rings of protection are made up of physical security elements, with the perimeter fence being the outer ring; the guards and controlled entrances an inner ring; and trusted, badged employees, controlled access to suites, etc. being the centermost ring.

(U) The "concentric spheres" security concept is based on invisible 3-D protective layers, which mirror the rings, but are like giant bubbles. The outer-most sphere starts at the perimeter fence and includes the air space above and the ground beneath the compound. The next sphere inward surrounds the buildings, and the center sphere protects the "crown jewels"—classified information, equipment, and employees.

(U) Why is this necessary?

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(U) The explosion of new technologies has greatly enhanced the ability to easily communicate and share information over greater distances, and without regard to the "barriers" present in the concentric rings model. Often, these technologies are edded (built-in and out-of-sight) and require little or no intervention by the user. Such devices—for example, cellular terephones, PED's, etc.—automatically configure themselves for the user or are set to function as a factory default. As a matter-of-fact, NRO Security has been swamped with requests to allow new portable electronic devices onto the compound and into the buildings.

(U) While NRO Security has made great strides toward mitigating the risks posed by new technologies, the general employee populace needs to be aware of these dangers. We still haven't overcome the perception held by the general populace that our physical security measures can adequately mitigate the loss of protected information because we have gates, guards, and guns. On the contrary, those physical measures just aren't enough!

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(U) What's being done?	
(S) NRO's approach to building virtual security	(b)(1) (b)(3)
(S)	(b)(1)

// hat does this mean to you?

(U) You may see some of these new security devices at the entrances or being carried throughout the hallways. NRO Security can't do it alone; they need the understanding and involvement of every person here. Gates, guards, and guns can't do it alone. You make up an important part of the innermost protective spheres by refraining from using wireless devices that contribute to information ooze.

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(U) Remember, the information super highway includes the friendly skies above and now we're looking at the contrails as well!

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(U) Chemical, Biological, Radiological or Nuclear Attack Detection from NRO Security Office, Contingency and (U) The RECON recently interviewed Countermeasures, to discuss the enhanced screening of incoming mail and other deliveries to the NRO headquarters compound to prevent an attack with chemical, biological, radiological or nuclear materials. RECON:(U) What process is in place in the Security Screening Facility (SSF) to detect Chemical. Biological, Radiological or Nuclear (CBRN) Attack? \U//FOUO) The mail screening process has many components to detect CBRN substances as part of the screening process. It is a comprehensive process that relies on both technology and a trained staff. Risk analysis is a key part of the process. Not all mail is alike and does not all have the same level of risk We apply many of the same analysis elements as indicated on the FBI suspicious package list. We RECON:(U) What type of equipment is used to detect CBRN? U//FOUO) We use a wide variety of devices and techniques to screen mail and material delivered to the NRO: RECON:(U) How is the staff protected who work in the SSF from CBRN screening? (b)(3)(U//FOUO) Hazardous mail opening and screening is only conducted in a special vent hood room that has When opening material for inspection they wear smocks, gloves. respiratory masks. The facility has emergency eyewash and emergency shower devices and the facility is equipped with bio disposal tools and spill kits. RECON:(U) What type of equipment do the Vance Guards use on their persons or at the gatehouses to detect CBRN? (H#FOHO) (U//EQUOTAII visitors to the compound are screened at the visitor center and ac RECON:(U) What type of detection equipment is used at Westfields Headquarters, as well as surrounding facilities? (b)(3)(U//FOUO NRO Security is constantly looking for effective detection and countermeasures technology to further strengthen our protective profile. RECON:(U) The NRO has remained vigilant during these times of heightened security, is there anything you might add from a facility prospective to the NRO population? (U//FDປO) Vigilance is our best countermeasure to potential threats. Check the <u>Security Status Website</u> via the GWAN for more preparedness and awareness information.

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Who is your program security officer?

- (U) For any security concerns, it is important to know whom to contact. All security forces and employees are reminded to remain vigilant.
- (U) The list below has the contact information for the Program Security Directors in your program. The Program Security Directors can provide you with the contact information for your Program Security Officer.

		information for	your Program	n Security	Officer.		
(U) Program Security	<u>Directors</u>					•	
IMINT		· .	•				
<u> </u>							
MS&O							(b)(3)
ASRT	a.						÷.
DDSE							
SIGINT							
СОЙМ							
ACE, LL, DDMS, DDNS	S, NSS, DDNS/	Front Office, OC	, OGC, OHR, F	ROM			
	•						(b)(3)
OS. IG. CI. EEO						·	

(U) For additional contacts in NRO Security, please refer to the NRO Security organization chart.

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(U) The NRO Office of Security received the following questions from concerned personnel during Personal Preparedness Day last month. See the Q&As below and check out the <u>NRO Security Status website</u> for further information.

(U) Question 1: Does Northern Virginia have emergency evacuation routes?

(U) Answer: Northern Virginia Emergency evacuation route information is available via the following links on GWAN: emergency evacuation routes and the unclassified Internet via unclassified email: Virginia Department of Emergency Management on www.VDEM.State.VA.us



(U) Question 2: When discussing this with children, how do you know where to draw the line between just enough information and scaring them to death?

(U) Answer: You need to take into consideration the child's age, maturity level, and availability of support systems. All answers should be tailored to the child's age and capacity for handling that type of information. As a general rule of thumb, you would want to answer any questions truthfully but always reassuring them that they have many people looking out for them and protecting them. A child with a good support system will be able to handle things better than one who does not. Sometimes if questions are not answered directly and truthfully, it can cause more stress for the child. Remember, it is always better that they hear this type of news from the parent rather than picking up exaggerated bits and pieces from friends and the media.

(U) Question 3: When will the smallpox vaccine be available to civilians?

<u>nswer:</u> Check with your personal physician for availability and to discuss medical implications for this vaccination.

(U) Question 4: How do you get notification of a lockdown if one doesn't have access to GWAN?

(U) Answer: The Emergency Broadcast system and first responder instructions will be the primary methods used to advise of building incidents, lockdowns and evacuation requirements.

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(U) Celebrate Nation

(U) Celebrate National Library Week with the Tech Library

(U) Apr. 7–11 marks National Library Week, with Apr. 10 being Special Libraries Day. NRO's Tech Library, a special library, will celebrate by hosting an open house from 1:00-3:00 on Apr. 10 in the library in CG02E. Please stop by to see the Tech Library's wide variety of services, including electronic access to IEEE journal articles, conference proceedings and standards; collection of technical books and journals; electronic access to the Aerospace & High Technology database; and collection of video tapes.

(U) Celebrate Special Libraries Day by joining the library staff for snacks, punch, cake, a book giveaway and a drawing for a prize for those who fill out our survey.



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(U) Cub Run Elementary School clowns around & shares art with NRO

NRO SCHOOL PARTNERSHIP

Cub Run Elementary students visit Westfields to give a choral performance, "Clowns," and for Student Art Month.

- (U) In March, a lunchtime NRO crowd enjoyed the Cub Run Elementary School Chorus' enthusiastic performance of a fun production called "Clowns."
- (U) Also in March, the NRO celebrated Youth Art Month with Cub Run Elementary School, our partnership school. Throughout the month, a gallery of selected student artwork was on display in the Westfields cafeteria. The celebration culminated in a visit to Westfields by the student artists and their parents.
- (U) For more photos of these events, click on the Recon Photo Album feature in the right hand column.

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